

## **Refund Policy**

The total charges for the Services is set out in the Service Order signed by the customer. The customer agrees that, once the charges are paid by the customer, refund, if any, shall be on a case to case basis and on merit. Additionally, such a refund shall be made after deducting processing charges and taxes, if any.

For any questions or concerns about the payment or the charges, please reach out to solutions@rentokil-pci.com.